

Information for Parents and Members

- Our program is **not licensed** under VIHA Regulations, which means we are not a child care facility but more of a community center. Parents should know that staff are not responsible for ensuring attendance. This means that if your youth doesn't show up, we will not follow up with a phone call. Also, we cannot contain your youth if they choose to leave. Members are encouraged to sign in and out, and will not be allowed re-entry to a program once they have signed out. Once your youth signs out, we can't be responsible for them off of our property. Parents should make arrangements with their youth to communicate their whereabouts. Parents and youth are always welcome to use our phone for this purpose.
- The club runs on a first-come first-served basis. Youth who are signed up with Monthly Unlimited will have priority for that day.
- Homework help will always be available. This includes staff support, space and materials to do their homework, and use of computers for internet research and word processing. Our staff are more than happy to communicate with families about how to best support our members.
- We want to foster choices for this age group, and therefore programming will be less structured. Youth will have more opportunities to choose their activities. This includes active play, reading and writing, board games, air hockey, foosball, crafts and hanging out. Video game time will be monitored and limited.
- Due to the developmental stage of this age group, our behaviour policy will be simplified to *3 strikes and you're out!* Time-outs etc, are not as effective for older youth, therefore after a youth receives 3 strikes they will be asked to leave. Parents will be notified by a staff member in this situation. *See Membership Expectations contract.*
- A small snack will be provided on most days, however it is a good idea to send extra snacks with your child. We do try to discourage members from bringing junk food and pop/energy drinks to club.
- Watch for special events planned by our leadership group (Keystone). These are meant to be a fun time for members, a chance for non-members to learn about us and a fundraiser to help support our programs. Please encourage your youth to come out and bring friends!
- This year more than ever we need parent commitment and support. Please talk to Club Staff to see how you can help!

Don't forget to make a plan with your child, read club info boards, keep payments up to date and talk to staff on a regular basis!